Adam Karneboge - CTO & Senior Systems Engineer

As the Chief Technology Officer of HCS Technology Group, Adam is a practical decision maker who oversees the technical direction of the company. In working with executive management, Adam oversees the technical competency of all HCS consultants and helps keep HCS and its consultants on the cutting edge of new and emerging technologies. Adam also leads up the Apple Professional Services division of HCS Technology Group.

As an industry consultant since 2002, Adam has specialized in macOS and macOS Server deployment, integration, management and security since version 10.1, and iOS deployment, integration, and management since its' inception. Adam has worked with home-based clients, small to medium business clients, enterprise clients, and K-8, K-12, and Higher Education clients. Adam heads up the Chicago division of HCS Technology Group, participating in all aspects of business development, operations, and client relations. Adam believes in doing whatever it takes to build personal relationships, communicate effectively, and make a customer happy for the long term. He is proficient in IT consulting engagement, leadership and strategic planning, project management, training, troubleshooting, implementation, and life cycle management.

He became an Apple Certified Trainer in 2003 teaching around 30 classes a year between 2005 and 2011, and currently serves as a mentor trainer who teaches Train-The-Trainer (T3) courses for Apple, Inc. in Cupertino, CA. Adam does a myriad of work for Apple Professional Services, and is also a certified integrator and trainer for Jamf, makers of Jamf Now and Jamf Pro. Adam travels throughout the United States performing these engagements on behalf of Apple, Inc. and Jamf.

Professional Experience - Highlighted Projects Include:

- Peachpit Press and Apple, Inc.: Technical editor for OS X Support and Server Essentials workbooks for 10.7, and reference guide and exercises for OS X Support Essentials for 10.8, OS X Support and Server Essentials for 10.9, 10.10, 10.11 and 10.12.

- Apple, Inc.: Professional Services (APS) for Enterprise and Education. Certified Master/Mentor trainer to mentor/coach potential candidate instructors.

- Peachpit Press: Author for Managing Apple Devices: Deploying and Maintaining iOS 9 and OS X El Capitan Devices (3rd Edition)

- Peachpit Press: Author for macOS Support Essentials 10.13 - Apple Pro Training Series: Supporting and Troubleshooting macOS High Sierra (Release December 2017)

- Peachpit Press: Author for macOS Support Essentials 10.14 - Apple Pro Training Series: Supporting and Troubleshooting macOS Mojave (Release December 2018)

Certifications

- Apple Certified Technical Coordinator
- Apple Certified System Administrator
- Apple Certified Trainer
- Apple Certifed Master/Mentor Trainer
- Certified JSS Administrator
- Jamf Certified Tech
- Jamf Certified Integrator
- Jamf Certified Trainer

Course Development and Published Works

- Apple Pro Training Series: OS X Support Essentials 10.10, Technical Editor
- Apple Pro Training Series: OS X Server Essentials 10.10, Technical Editor
- YOS 101: OS X Support Essentials v10.10, Technical Editor
- YOS 201: OS X Server Essentials v10.10, Technical Editor
- Apple Pro Training Series: OS X Support Essentials 10.9, Technical Editor
- Apple Pro Training Series: OS X Support Essentials 10.8, Technical Editor
- Apple Pro Training Series: OS X Support Essentials 10.7 Workbook, Technical Editor
- Apple Pro Training Series: OS X Server Essentials 10.9, Technical Editor
- Apple Pro Training Series: OS X Server Essentials 10.7 Workbook, Technical Editor
- MAV 101: OS X Support Essentials v10.9, Technical Editor
- MAV 201: OS X Server Essentials v10.9, Technical Editor
- MT Lion 101: OS X Support Essentials v10.8, Technical Editor
- Lion 101: OS X Support Essentials v10.7, Technical Editor
- Lion 201: OS X Server Essentials v10.7, Technical Editor
- Managing Apple Devices: Deploying and Maintaining iOS 9 and OS X El Capitan Devices (3rd Edition), Author (Release May 2016)
- Apple Pro Training Series: OS X Support Essentials 10.11, Technical Editor
- Apple Pro Training Series: OS X Server 5.0 Essentials, Technical Editor
- Apple Pro Training Series: macOS Support Essentials 10.13, Author

Speaking Engagements

Presenter   ACN Advanced Camp   St. Charles, IL   2015

Professional Associations

Apple Consultants Network

Education

Dominican University - Bachelor of Arts,
River Forest, IL 1998-2002