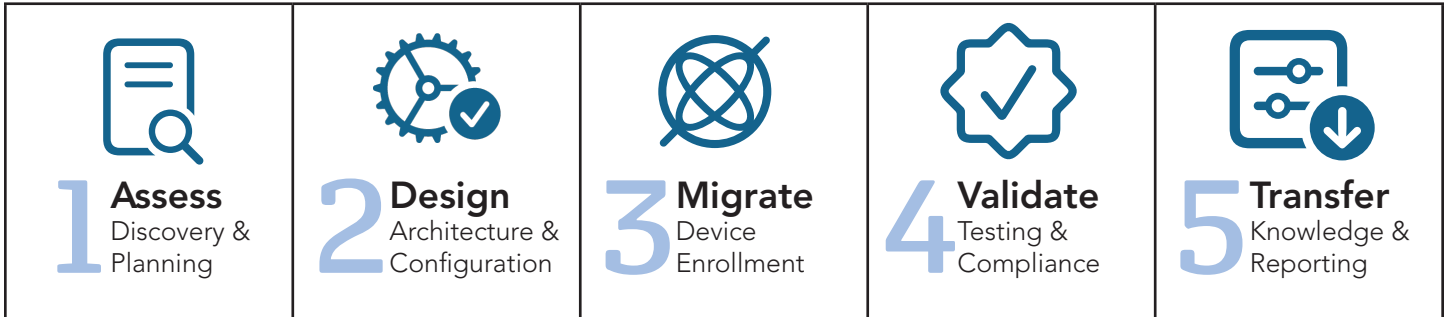




Apple Device Management Migration

Migrate with Confidence. Manage with Ease.



A structured five-phase migration approach

Changing Device Management Services Is Complex

Switching device management services touches every device, policy, and user in your environment. Without a structured plan, organizations risk service disruption, lost configurations, compliance gaps, and frustrated end users.

Migrate Once. Manage With Confidence.

HCS Technology Group will assess your existing Apple device management service and execute a complete migration to your destination platform. We handle discovery, configuration, device enrollment, validation, and knowledge transfer so your team stays productive, and your fleet stays compliant throughout the transition.

Let HCS Plan Your Device Management Migration Strategy

Engagement includes the following service phases

1. Assessment and planning
2. Architecture design
3. Device migration
4. Testing and validation
5. Knowledge transfer and reporting

Customer Requirements

- Five (5) Mac computers running the latest version of macOS
- Up to five (5) Apple devices for testing
- Designated customer point of contact
- Technical staff availability for coordination
- Required network and system access permissions

Scope of Migration Services

Discovery

- Inventory devices, configurations, policies, apps, and services
- Establish baseline of current device management service
- Document findings and recommendations

Destination Configuration

- Apple Push Notification Service & Automated Device Enrollment
- Apps and Books, User Accounts, Security Permissions
- Service Integrations, Blueprints, Configuration Profiles
- Scripts, Policies, Certificates, and Security Settings

Device Preparation & Unenrollment

- Prepare devices per migration and security requirements
- Fully disassociate devices from the source solution

Pilot, Enrollment & Monitoring

- Validate migration in a mirrored production environment
- Execute pilot with representative users and device types
- Enroll devices via manual or automated workflows
- Monitor migration in real time and remediate issues

Compliance & Inventory Validation

- Take inventory of migrated devices in destination device management service
- Validate device health, compliance, and security posture
- Confirm devices are fully managed and operational

Knowledge Transfer & Summary Report

- Review migration approach, workflows, and key decisions
- Walk through monitoring, troubleshooting, and remediation
- Provide executive summary with completion metrics and recommendations