



## Jared Stepp - Senior Systems Engineer

Jared is a recent addition to the HCS team but has been involved in the Apple community professionally for over a decade. Jared started his journey with Apple as a college student. Now as a seasoned consultant, he can help businesses of any size utilize technology to cultivate better communication and productivity by determining the needs of each company.

### Certifications

- Apple Certified Support Professional 10.13
- Apple Consultants Network
- Apple Certified Macintosh Technician

### Education

School of Architecture and Design at  
University of Louisiana Lafayette

## Professional Experience - Highlighted Projects Include:

- Founder, operator, and owner of an independent Apple Specialist retail store. The location also offered in-warranty repair as an Apple Authorized Service Provider and onsite services to the local community. Jared managed a team of 12 with customerfacing issues and built a strong rapport with Apple support to fix any problems as well as supplying its stock with merchandise relevant to customer needs and demands
- Grambling State University - Worked with there communication department developing a 20 seat Final Cut Pro lab with integrated server
- The Bayou Church, Lafayette - Currently maintains an environment with over 100 apple devices on a fibre backbone network, utilizing file-share and multiple VM server applications including DNS, DHCP, and management software utilizing MySQL